523 EAST CAPITOL AVENUE | PIERRE, SD 57501

PRIORITIES LIST for 2017-2018

OPPORTUNITIES

Provide outdoor recreational opportunities.

- 1. Create a process to identify fishing access opportunities to guide fiscal decisions by the end of 2017.
- 2. Develop five urban fishing opportunities per year.
- 3. Simplify and increase hunting opportunities by 2020.
- 4. Continue to acquire property within land acquisition guidelines.
- 5. Develop opportunities with private landowners to access inaccessible (landlocked) public lands.
- 6. Maintain an A rating from 80 percent of surveyed campers who visit the state park system annually.
- 7. Increase visitation from September through May by 3 percent each year over the average of the previous five years.
- 8. Provide five diverse recreational initiatives.
- 9. Increase outreach through diverse mediums.
- 10. Implement a statewide education plan.
- 11. Develop an asset and facilities management plan.
- 12. Perform an accessibility audit of ADA designated facilities.

RESOURCES

Serve as stewards of our state's outdoor resources.

- 1. Update the State Park System Plan for South Dakota.
- 2. Complete Spearfish Canyon State Park Master Plan.











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- Review all existing management plans to identify areas of overlap and priorities among all other management plans by 2018.
- 4. Manage fish populations to maintain a satisfaction score from surveyed anglers indicating, on average, they are satisfied (4.5 or higher) with their fishing experience.
- 5. Design and implement a formalized process to evaluate the effectiveness of fish harvest regulations at meeting management objectives by the end of 2017.
- 6. Create a diverse stakeholder group "Habitat Congress" by 2018 to establish the statewide habitat goal and new funding sources.
- 7. Expand cooperatively funded partnership positions to deliver state and federal conservation programs to private landowners.
- 8. Advocate for federal Farm Bill programs that are beneficial and practical for South Dakota private landowners.
- 9. Assess existing and develop new habitat management plans where none exist for all GFP lands by 2019.
- 10. Create a sustainable cultural resource identification and protection program.
- 11. Increase awareness of cultural and historic resources.

CONFIDENCE

Inspire confidence.

- 1. Increase website sessions combined with mobile app usage by 10 percent per year.
- 2. Increase awareness for all programs and services by aligning 100 percent of department branding and messaging.
- 3. Increase and improve targeted communications by using new and traditional means.
- 4. Increase visibility for all programs and services through trade shows, workshops, events and job fairs.
- 5. Of the nearly 7,000 Conservation Digest subscribers, 20 percent to complete and return an informational survey to determine subscriber demographics.











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- 6. Provide and increase access to financial information and through agency communication platforms.
- 7. Align funding with agency mission, vision and goals.
- 8. Sustain wildlife and parks working capital at appropriate and desired balance levels (wildlife = 25 percent and parks = 10 percent of budget).
- 9. Implement Board of Internal Controls directives for development of formal internal control system.
- 10. Evaluate fiscal capabilities, staff capacity, and technical resources by conducting an independent review of responsibilities, staff and public expectations, and the resources needed to achieve them.
- 11. Provide staff with the tools to improve public involvement opportunities.
- 12. Provide three new public input channels.
- 13. Reduce barriers and obstacles to public involvement.
- 14. Increase partner awareness and support for GFP mission.
- 15. Foster five new partnerships to support GFP mission.
- 16. Increase collaboration between GFP and other state, federal and tribal agencies and local governments.
- 17. Leverage partner resources to support GFP mission.
- 18. Improve and streamline internal and external customer services.
- 19. Improve hunting/fishing license purchasing and park entrance license customer satisfaction.
- 20. Ensure customer security and personally identifiable information (PII) remains at 100 percent.
- 21. Increase GFP's customer base by reducing language barriers.











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EXCELLENCE

Foster professional excellence.

- 1. Develop a department-wide training and orientation process for new and promoted staff.
- 2. Create and implement comprehensive leadership, professional development and staff training programs.
- 3. Improve supervisor effectiveness through leadership development.
- 4. Optimize internal communications.
- 5. Increase joint department projects and resources.
- 6. Increase the number of intern and seasonal applicants by 20 percent by 2020.
- 7. Obtain at least three qualified applicants for each permanent position vacancy.
- 8. Increase employee retention rates by 2020.
- 9. Survey and create an assessment report for staff to determine a baseline of equipment capabilities by 2017.
- 10. Develop a consistent department-wide uniform policy and order form.
- 11. Review worker accident claims annually and discuss preventative measures.
- 12. Develop a department-wide cell phone policy.
- 13. Develop, implement and regularly review policies, procedures and work directions that promote professionalism.







